Redressal of Complaints received during April 2020 to March 2021

Name of the Mutual Fund : UTI Mutual Fund

Total Number of Folios : 11027607

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the year	Action on (a) and (b)									
			(b) No of complaints received during the year	Resolved				Non Actionable*	Pending as on 10/04/2021			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
I A	Non receipt of Dividend on Units	0	2	2	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of Dividend	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	2	2	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	2	2	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	8	8	0	0	0	0	0	0	0	0
II C	Data Corrections in Investor Details	0	42	42	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	1	1	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	4	4	0	0	0	0	0	0	0	0
IV	Others	0	5	5	0	0	0	0	0	0	0	0
Grand Total		**=SUM(C7:C20)**	**=SUM(D7:D20)**	**=SUM(E7:E20)**	**=SUM(F7:F20)**	**=SUM(G7:G20)**	**=SUM(H7:H20)**	**=SUM(I7:I20)**	**=SUM(J7:J20)**	**=SUM(K7:K20)**	**=SUM(L7:L20)**	**=SUM(M7:M20)**
UTI Mutual Fund for FY 2020-21	**Complaints Summary**											
Particulars		**Count**										
Total Complaints Received During FY 2020-21		**66**										
Total Number of Folios		**11027607**										
Percentage Complaints Against Folios		**=C24/C25*100**										

 # including against its authorized persons/ distributors/ employees. etc.

***Non actionable means the complaint that are incomplete / outside the scope of the mutual fund**